



PUBLIC SERVICE COMMISSION

Our Vision

"A citizen-centric public service"

Our Mission

"To reform and transform the public service for efficient and effective service delivery"

NOTICE ON ADMINISTRATION OF A SERVICE-WIDE EMPLOYEE SATISFACTION AND WORKPLACE ENVIRONMENT SURVEY

Article 234 (2) (e) of the Constitution, Section 62 of the Public Service Commission (PSC) Act, 2017, and Part VII of the PSC Regulations, 2020, mandates the Public Service Commission to ensure that the Public Service is efficient and effective.

To this end, the Public Service Commission is undertaking an employee satisfaction and workplace environment survey to determine the level of employee satisfaction and suitability of the workplace environment. The findings of the survey shall guide the Commission in establishing the overall baseline employee satisfaction index and inform policy reviews to improve efficiency and effectiveness in service delivery, workplace environment and good governance practices in the public service.

The survey targets public officers in all the six service sectors under the jurisdiction of the Commission which are: Constitutional Commissions & Independent Offices; Ministries and State Departments; Statutory Commissions and Authorities; State Corporations & Semi-Autonomous Government Agencies (SAGAs); Public Universities; and Technical, Vocational and Education Training Institutions (TVETIs).

All Authorized officers/CEOs and Heads of Human Resource under the purview of the Public Service Commission are requested to widely share this notification with their staff to ensure maximum participation.

The online survey tool can be accessed through the PSC website and via the link <https://survey.sogolytics.com/r/uZKE6i> or through the QR code provided below



The tool runs from **8th – 20th September 2025**.

**SECRETARY/CEO
PUBLIC SERVICE COMMISSION**