



COMMUNICATIONS
AUTHORITY OF KENYA

PUBLIC NOTICE

MANDATORY USE OF LICENSED VEHICLE TRACKING AND FLEET MANAGEMENT SERVICE PROVIDERS IN KENYA

The Communications Authority of Kenya (CA), established under the Kenya Information and Communications Act, 1998, is the regulatory agency for the ICT industry in Kenya with responsibilities in telecommunications, cyber security, e-commerce, broadcasting and postal/courier services. The CA is also responsible for managing the country's numbering and frequency spectrum resources, administering the Universal Service Fund (USF) as well as safeguarding the interests of users of ICT services.

In line with this mandate, CA licenses individuals and companies to provide ICT related services under defined terms and conditions to ensure secure, innovative, and high-quality services. Licensees who comply with these requirements are issued with an **Annual Compliance Certificate**, which should form the basis for business engagements.

Sections 24, 67, and 75 of the Kenya Information and Communications Act, 1998, prohibits the operation of any communications system or service without a valid licence issued by the the Authority. Any violation constitutes an offence and attracts penalties, including fines and imprisonment.

To enhance safety, protect consumers, and curb the risks associated with unauthorized services and substandard equipment, the Authority hereby directs all financial institutions, motor vehicle dealers, and both public and private entities to:

1. **Only engage licensed Application Service Providers (ASPs)** whose license covers **Fleet Management and Asset Tracking Services**;
2. **Verify the Annual Compliance Certificate** of any tracking service provider before engagement;
3. **Assess all current and planned engagements** with tracking service providers to ensure they comply with regulatory requirements.

Please note that any tracking services not accounted for will be deemed to be owned or operated internally, requiring direct licensing from the Authority. Entities affected must seek such licenses immediately to avoid regulatory action.

Non-compliance will attract enforcement actions, including prosecution, without further notice.

To verify licensed ICT service providers or further assistance, visit our website at <https://www.ca.go.ke/licensee-register> or contact the Communications Authority of Kenya directly.

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