

## IMPORTANT PUBLIC NOTICE

### REGULATORY COMPLIANCE BY PUBLIC TRANSPORT OPERATORS

The National Transport and Safety Authority (Operations of Public Service Vehicles) Regulations, 2014, set out explicit obligations to be fulfilled by every licensed operator of a Public Service Vehicle (PSV), particularly under paragraph 7 (j, l, m, n, o and p).

The Authority has observed widespread non-compliance with these regulatory provisions, especially among commuter Public Service Vehicles. A notable number of vehicles have been modified through the application of graffiti and other unauthorized artistic enhancements, resulting in the inability to clearly identify the name of the Sacco or Company under which the vehicle operates, its designated route, or the mandatory continuous yellow line that distinguishes licensed PSVs.

Such contraventions violate the letter and spirit of the regulations and undermine public confidence in the PSV sector by creating ambiguity as to the licensed operator. Furthermore, a number of these motor vehicles have failed to conspicuously display the official NTSA operational sticker, or any other identifying mark issued by the Authority, rendering regulatory verification and enforcement ineffective.

Considering the foregoing, all licensed **Public Transport Operators** are hereby directed to conduct an immediate and comprehensive audit of their fleets to ensure full compliance with the requirements of the Regulations.

The Authority hereby gives **NOTICE** that all Public Service Vehicle operators are required to take immediate corrective action, failure to which regulatory measures will be instituted at individual motor vehicle owner and operator level, including but not limited to vehicle impoundment, suspension and revocation of the license.

A detailed Public Notice containing further directions to the Public Transport Operators is available and can be downloaded on the NTSA Website. ( [www.ntsago.ke](http://www.ntsago.ke)). For more information and support, Public Transport Operators may contact the Authority through [info@ntsago.ke](mailto:info@ntsago.ke) or visit the nearest NTSA office.

**DIRECTOR GENERAL**