



**COMMUNICATIONS  
AUTHORITY OF KENYA**

## **PUBLIC NOTICE**

### **PUBLICATION OF THE INDUSTRY GUIDELINES FOR CHILD ONLINE PROTECTION AND SAFETY IN KENYA**

The Communications Authority of Kenya (CA) is the regulatory authority for the ICT industry in Kenya with responsibilities in telecommunications, cybersecurity, e-commerce, broadcasting and postal/courier services. CA is also responsible for managing the country's numbering and frequency spectrum resources, administering the Universal Service Fund (USF) as well as protecting interests of users of ICT.

Pursuant to Section 23 of the Kenya Information and Communications Act 1998 and Regulation 4,9 and 21 of the Kenya Information and Communications (Consumer Protection), Regulations 2010, the Authority is charged with protecting consumer of communication services and facilitating the development and implementation of appropriate operational and technical measures to safeguard consumers. These safeguards include mechanisms to ensure that children, being vulnerable consumers, have a safer internet experience in Kenya.

In this regard, the Authority developed "Industry Guidelines for Child online Protection and Safety in Kenya". The said guidelines are available on the Authority's website at: (insert link).

Comments and/or clarifications can be forwarded to the Authority through [pea@ca.go.ke](mailto:pea@ca.go.ke) or the address below:

The Director General  
Communications Authority of Kenya  
P. O. Box 14448 Nairobi 00800  
Email: [pea@ca.go.ke](mailto:pea@ca.go.ke)  
Tel: +254 20 4242000  
Mobile: +254 703 042000  
Website: [www.ca.go.ke](http://www.ca.go.ke)

Head Office  
CA Centre  
P.O. Box 14448  
Nairobi 00800  
Mobile: 0703042000  
Email: [info@ca.go.ke](mailto:info@ca.go.ke)

Western Regional Office  
1<sup>st</sup> Floor KVDA Plaza  
P.O. Box 2346  
Eldoret 30100  
Mobile: 0703042105  
Email: [wro@ca.go.ke](mailto:wro@ca.go.ke)

Coast Regional Office  
3<sup>rd</sup> Floor, NSSF Building  
P.O.Box 8041  
Mombasa 80100  
Mobile: 0703042152  
Email: [cro@ca.go.ke](mailto:cro@ca.go.ke)

Central Regional Office  
Ground Floor, Advocates  
Plaza  
P.O Box 134 Nyeri 10100  
Mobile : 0703042181  
Email : [cero@ca.go.ke](mailto:cero@ca.go.ke)

Nyanza Regional Office  
2<sup>nd</sup> Floor Lake Basin Mall,  
PO Box 2016  
Kisumu 40100  
Mobile: 0703042130  
Email [nro@ca.go.ke](mailto:nro@ca.go.ke)