



WATER ACT 2016 Section 70,72,85,87 & 139

## WATER SERVICES REGULATORY BOARD

### REGISTRATION OF ALL SMALL-SCALE WATER SERVICE PROVIDERS

Section 85(1) of the Water Act 2016 provides that a person shall not provide water services unless under the authority of a license issued by the Water Services Regulatory Board (WASREB). Pursuant to this section, notice is hereby given to ALL water services system operators who supply water services in all the 47 Counties in Kenya to register their operations with WASREB. This requirement applies to the following category of operators who have **NOT** registered with WASREB previously:

1. Community water projects
2. Gated community water providers/Housing Development Company Water Projects
3. Private/ Individual water operators
4. Public Benefit/ Non-Governmental Organization (PBOs/ NGO) water projects

This requirement is in line with the provisions of the Guideline on Water Service Provision in Rural and Underserved Areas. <https://wasreb.go.ke/rural-and-underserved-areas-guideline/>

#### HOW TO REGISTER

The registration form is accessible on the following link: [Small Scale Services Providers \(SSSPs\) Data Collection.](#)

Note that the registration process is online and no hard copies of the forms will be accepted.

#### DEADLINE FOR REGISTRATION

The registration exercise will close on **28<sup>th</sup> April 2025** and registration is at no cost. In case of any clarification, you may contact us at [license@wasreb.go.ke](mailto:license@wasreb.go.ke)

This public notice is issued by WASREB:

- In the interest of ensuring that water service standards are adhered to in terms of quality, cost and customer service.
- To guarantee the health and safety of consumers
- To update the databank in WASREB for the types of water services access available as part of our mandate under section 75(1) of the Water Act 2016.

All water system operators are urged to comply and commence the registration process immediately.

**Please note that it is an offense to provide water services without a licence.**

Ag. Chief Executive Officer  
WATER SERVICES REGULATORY BOARD